## The Oak & Barrel - FAQ

**General**

Q: What type of cuisine do you serve? A: The Oak & Barrel offers a contemporary take on classic South African dishes with a focus on fresh, seasonal ingredients.

Q: Do you have a dress code? A: We encourage a smart casual dress code.

Q: Is your restaurant wheelchair accessible? A: Absolutely! Our restaurant is fully wheelchair accessible.

Q: Do you have outdoor seating? A: Yes, we have a beautiful patio overlooking Nelson Mandela Square.

Q: What are your typical wait times? A: Wait times can vary depending on the day and time. We recommend making a reservation to avoid a wait, especially on weekends. You can make a reservation through our website or by calling us at 555-123-4567.

**Reservations**

Q: Do you take reservations? A: Yes, we strongly recommend making a reservation, especially for larger parties or on weekends.

Q: How can I make a reservation? A: You can make a reservation online through our website or by calling us at 555-123-4567.

Q: What is your cancellation policy for reservations? A: We require a minimum of 24 hours notice to cancel a reservation without a fee.

**Menu**

Q: Do you have a gluten-free menu? A: Yes, we offer several gluten-free options on our menu. Please speak to your server for more information.

Q: Do you have vegetarian options? A: Yes, we have a variety of vegetarian options on our menu. We can also accommodate most dietary restrictions with advanced notice.

Q: Do you offer a children's menu? A: Yes, we have a children's menu with smaller portions of some of our most popular dishes.

Q: What are your signature dishes? A: Our signature dishes include our slow-roasted Karoo lamb shank, grilled West Coast sole with lemon butter sauce, and our decadent rooibos chocolate pot de creme.

Q: What are the current specials? A: This week we are offering 50% off all steaks and happy hour between 4pm – 6pm.

**Beverages**

Q: Do you have a full bar? A: Yes, we have a full bar with a wide selection of local and international beers, South African wines, and premium spirits.

Q: Do you offer cocktails? A: Yes, we offer a creative cocktail list featuring both classic and signature drinks using seasonal ingredients. Our signature cocktails include the "Johannesburg Julep" and the "Spiced Durban Dawn."

Q: Do you have non-alcoholic beverages? A: Yes, we offer a variety of non-alcoholic beverages, including house-made juices, organic teas, and craft sodas.

**Payment**

Q: What methods of payment do you accept? A: We accept all major credit cards (Visa, Mastercard, American Express) and debit cards. We can also accept cash payments.

Q: Do you offer a gift certificate program? A: Yes, we offer gift certificates in any denomination. These can be purchased online at or at the restaurant.

**Location & Hours**

Q: What is your address? A: We are located at 55 Nelson Mandela Square, Sandton, Johannesburg.

Q: What are your hours of operation? A: We are open for lunch and dinner Tuesday through Sunday. Our lunch hours are from 12:00pm to 3:00pm and our dinner hours are from 6:00pm to 10:00pm. We are closed on Mondays.

Q: Do you have valet parking? A: Yes, we offer valet parking for a fee on weekdays. There is also street parking available in the neighborhood, and free parking at Nelson Mandela Square on evenings and weekends.

**Additional Information**

Q: Do you have a private dining room? A: Yes, we have a private dining room that can accommodate up to 20 guests. This is a perfect option for business meetings, special occasions, or large parties. Please contact our events manager for more information at 555-123-4567 or [email address removed].

Q: Do you offer catering services? A: Yes, we offer off-site catering services for any occasion. We can create custom menus to suit your needs. Please contact our events manager for more information at 555-123-4567 or [email address removed].